

WALNUT CREEK PD TRANSPARENCY STATISTICS

	2016	2017	2018
Phone Calls into Dispatch	83,039	84,940	85,857
Dispatched Calls for Service	46,714	42,374	42,124
Reports Taken	6,888	7,653	7,279
Average Response Time - Priority 1 (Emergency)	3:44	3:38	4:04
Priority 2 (Urgent)	5:15	5:08	5:11
Priority 3 (Routine)	6:54	6:27	6:37
Use of Force: CEW (Taser)	6	4	6
Use of Force: K9 Bite	2	2	1
Use of Force: Hands, Feet	11	4	6
Use of Force: Baton Strike	1	0	0
Use of Force: Pepper Spray	2	0	0
Complaints (Personnel)*	5	4	6
Complaints (Service)*	N/A	21	27
Administrative Investigation** (At least one allegation sustained)	1	2	0
Administrative Investigation** (Not sustained or unfounded)	1	1	1

*Reporting methods for Complaints and Use of Force became electronic mid 2016 so there may be slight discrepancies in Complaints and Use of Force reporting methods in the transition from paper to electronic.

**Some investigations have multiple findings